

**Jet Airways (India) Ltd. Schedule Changes****Amsterdam 20 March 2019**

Dear Travelpartner,

With immediate effect for all planned schedule changes or cancelations on 9W operated flights on 9W (589) plated documents please follow the below options.

Rebooking Policy:

1. Re-book your guest on the original booked carrier on an alternative flight/date in the original RBD.
2. First date change will be allowed up to 10 days earlier or later from the original travel date without levying any penalty / fare differential.
3. If the original RBD is not available, use the next higher RBD offered on Original carrier within the same cabin.

For the above options travel agents have the authority to reissue the affected coupons plated on 9W (589) Documents accordingly. Travel agents must mention:

**"INVOL DUE TO SKD CHNG 9W< FLTNBR>"** in the endorsement box as well as in the remarks field when reissuing the tickets.

If none of the above options works for your guest:

- a) Refund can be provided without cancellation penalties for fully unutilised ticket and for the unused portion of the partially utilised tickets.

Travel agents must mention: **"INVOL DUE TO SKD CHNG 9W<FLTNBR>"** in the OSI field as well as in the remarks field when doing the direct refund.

For any further queries, please contact your 9W reservations office.

Warm Regards,

Jet Airways (India) Ltd.